Hyperion Application Support Consultant

Brief Job Description:
As an Application Support Consultant you are responding to technical problems that occur often abruptly and require immediate solutions. Your duties and responsibilities are:

- Providing technical support to external clients, identifying, and resolving technical issues
- Managing coordination at a local and international level where required
- Managing ticketed query system and ensuring database of queries and resolutions is kept up to date
- Maintaining and updating technical documents and procedures
- Assisting with systems integrations
- Preparing maintenance plans and upgrading schedules for the organisation's systems
- Developing reports for teams within the organisation and the external clients.

Brief Company Description:
Synchrotech helps companies who want to boost their competitiveness, improve their operational efficiency and drive their performance by analysing and leveraging their data. We innovate for the Corporate functions of the companies through a hybrid consulting which delivers:

- Advices for the top managers on organizational transformations and data strategies
- Analytical and forecasting solutions for Business Managers to challenge their activities and provide them reliable processes: Business Analytics, Business Intelligence, Performance Mgt, Business Process Mgt
- Technological means and Data expertise, from design to delivery and support, to help them adapt their information systems and streamline their data flows.

Job requirements:

Minimum 5 years experience as a developer with Hyperion suite of products and technology including Hyperion Planning, Essbase (11.1.2.4). Includes system administration, batch monitoring and application support – maintenance and/or enhancements within the existing Hyperion applications.

Minimum of 5 years experience developing and maintaining SQL views, stored procedures and tables associated with Essbase data loads, data exports, dimension builds and block creation. Proven experience optimizing queries and performance tuning stored procedures.

Minimum of 5 years experience creating, maintaining and debugging Hyperion Calc scripts, Maxl scripts, business rules, web forms, Smart View queries, metadata, Essbase security filters, Shared Services (provisioning and managing users and groups).

Skills:

- Strong knowledge of financial processes (budgeting/forecasting), cost accounting (expense allocations) and accounting principles.
- Strong analytical/creative problem-solving including ability to independently troubleshoot and develop alternative solutions to problems.
- Ability to work in a fast-paced environment while adhere to changing priorities and deadlines. Attention to detail with the ability to maintain accurate data and develop accurate written materials.
- Ability to establish collaborative working relationships with stakeholders and build cross-functional relationships throughout the organization and with vendors, as applicable. Professional communication skills with the ability to communicate readily with peers, customers and vendors both via verbal and written communication.
- Must be flexible with a can-do attitude and have the ability to remain professional under high-pressure situations.

Languages: French and English
Required Education: At least a bachelor s degree (or equivalent experience) in Computer Science
Location: French Switzerland or Work home.
Work Time: 100%.
How to Apply: please email rh@synchrotech.ch